



coalition
for the
homeless



Homeless Families:
**KNOW YOUR
RIGHTS!**

***IF THE CITY DOES NOT GIVE YOU
SHELTER WHEN YOU RE-APPLY:***

Call the **Family Shelter Rights Hotline**

212-776-2016

Mon-Fri 9:00 a.m.-5:00 p.m. & 8:00-10:30 p.m., Sat-Sun 6:00-10:30 p.m.

You can also request a **Fair Hearing IMMEDIATELY:**

Call **1-800-205-0110**, or go to **14 Boerum Place** (at Livingston Street)

Directions: 2, 3, 4, or 5 train to Borough Hall or the M, N or R train to Court Street.

**Say that you need an emergency hearing because you were denied
“immediate needs” shelter when you re-applied.**

***IF THE CITY FINDS YOU “INELIGIBLE” WHEN YOU RE-
APPLY BUT YOU HAVE A SHELTER PLACEMENT:***

Call the **Legal Aid Society's Homeless Rights Project**

1-800-649-9125, Mon-Fri 9:00 a.m.-5:00 p.m.

Visit **Coalition for the Homeless**

129 Fulton Street (corner of Nassau Street), Lower Manhattan

Regular Intake: Mon-Thurs 9:00 a.m.-2:00 p.m. (or first 50 clients),

Fri 9:00-11:00 a.m. (or first 30 clients)

Directions: 2, 3, 4, 5, J, M, or Z train to Fulton Street, or A or C train to Broadway/Nassau.

KNOW YOUR RIGHTS!

HOMELESS FAMILIES RE-APPLYING FOR SHELTER

If you are found ineligible for any reason, you have the right to re-apply for shelter **IMMEDIATELY**, with **NO WAITING PERIOD**. However, the City plans to deny shelter to some families when they re-apply.

The City MUST give you shelter when you re-apply if:

- ◆ *you or your child would be in immediate danger if you do not receive shelter (including for medical reasons)*
- ◆ *you have new facts, information, or documents, or something has changed*
- ◆ *you (or the primary tenant) have just been evicted from the last place you stayed*
- ◆ *your child is a victim of child abuse, and the abuser lives in the last place you stayed or can find your child*
- ◆ *you are a domestic violence victim, and your abuser lives in the last place you stayed or can find you*
- ◆ *you are re-applying more than 90 days after last having been found ineligible for shelter*

The City must also give you shelter if you were found ineligible because:

- ◆ *you "failed to cooperate"*
- ◆ *you "failed to demonstrate that you are a family unit"*
- ◆ *you had to miss appointments at the EAU or PATH*
- ◆ *you were "logged out" before your application was decided*